MISSION ACHIEVEMENT PLAN (MAP) FY2021-22

Mission: MCC delivers relevant, student-centered education to a diverse community of learners.

PRIORITY 1: ADAPT ACADEMIC PARADIGM TO NEW REALITY

1A. Objective: Embed Path Forward recommendations into standard operations

- Clarify educational focus areas for inclusion in 2022 catalog
- Strengthen education and career planning for undecided students
- Reduce need for developmental education by increasing supplemental supports
- Finalize assessment academy project in conjunction with HLC accreditation
- Design clear paths to and through programs

1B. Objective: Design and expand flexible learning opportunities

- Expand competency-based education practices, especially in Career and Technical Education program areas
- Analyze and scale up high-impact student success practices such as I-Best and First-Year Experience
- Expand scope and delivery of learning opportunities for students of high school age

PRIORITY 2: CREATE FLUID PATHWAYS FOR OPERATIONS AND SERVICE

2A. Objective: Increase virtual capabilities for education and service

- Build high-quality, responsive virtual service system to meet needs of on-campus and online learners
- Examine position descriptions and HR systems for viability of remote work flexibilities
- Maintain and extend sustainable practices, including paperless workflows and virtual meetings

2B. Objective: Enhance partnerships with business, industry and community

- Expand community and workforce programming through MCC Express sites and centers
- Expand development of transfer and career partnerships through the Greater Omaha Success Network
- Expand holistic student support systems through community partnerships

PRIORITY 3: STRENGTHEN COLLEGE OPERATIONS

3A. Objective: Develop and execute a strategic enrollment management strategy

- Increase the number of prospective students who move from interest to enrollment with high satisfaction
- Track and report retention in actionable ways
- Broaden student intake approaches to connect prospective students with full range of MCC services

3B. Objective: Examine effectiveness of communications and business processes

- Identify, evaluate and streamline all student-facing communications
- Overhaul intranet to enable effective internal communications
- Map and analyze current workflows and business processes
- Improve external communications to better serve community audiences

3C. Objective: Cultivate a culture of equity and inclusion

- Conduct equity audits across College service areas
- Increase institutional understanding of equity and inclusion
- Enhance resources to ensure equitable student access and outcomes
- Cultivate systems to foster a sense of belonging for all students, staff and faculty of color

3D. Objective: Invest in human capacity

- Expand faculty and staff development systems to improve student outcomes

3E. Objective: Foster a culture of student success through effective organizational structure

- Increase opportunities for cross-departmental collaboration

3F. Objective: Continue institutional policies that attend to the safety of students and employees and the fiscal health of the College

- Expend COVID relief funds in an impactful way for students
- Review in detail all new and vacant positions prior to listing and hiring
- Suspend international travel in 2021-22 and limit all other travel to what is essential
- Complete South Omaha Campus Expansion project and associated ATC moves
- Continue Fort Omaha Campus Backfill project and implementation of community responsive sites
- Launch Sarpy County vision and planning

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